

NPC's New Customer Service Center, 1-866-U-ASK-NPC – Gives Fleet Reason to Cheer

Navy Personnel Command (NPC) now brings its support to Sailors around the world, unveiling the first-ever military customer service center at 1-866-U-ASK-NPC. Officer and enlisted personnel will be able to access information via the telephone or a Web-based application.

Overseas callers may dial (901) 874-5672, and DSN callers can dial 882-5672 to reach the Customer Service Center. Members will soon be able to “click to resolution” 24 hours per day at HYPERLINK <http://www.staynavy.navy.mil>, <http://www.staynavy.navy.mil>, or contact the center via email at csc@persnet.navy.mil.

The center will provide a wide variety of answers and references to career information questions including:

- CSB/SRB
- ESR/PSR
- ODC
- Evals/Fitreps
- Education/MGIB
- Latest NAVADMINs

This customer service center will benefit the Navy member by providing a dedicated staff prepared to answer a wide variety of career-related questions, and enabling NPC to gather and analyze customer data to tailor information that is more accurate, more timely and more responsive to the most frequent hot topics from the fleet.

To find out when the service will be available in your geographic location, go to www.staynavy.navy.mil. For more news about the Center for Career Development, go to the CCD NewsStand page at www.news.navy.mil/local/ccd.

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